



CITY OF NEW HAVEN

Incorporated in 1839
Home of the Kentucky Railway Museum



302 Center Street
P.O. Box 98
New Haven, KY 40051

Phone: 502-549-3177
Fax: 502-549-1002
TTY: 1-800-648-6956 or 711

WATER SERVICE REQUEST **\$100 Water Deposit Required**

Please provide us with a copy of your license for our records.

FYI: We offer Automatic Withdrawals of your water bill. Please let us know if you are interested.

Responsible Party Name _____

Date of Birth _____

Spouse _____

Phone # _____

Service Address _____

Mailing Address _____

Resp. Party SS# _____ **Spouse SS#** _____

Employer _____ **Work Number** _____

Spouse Employer _____ **Work Number** _____

Date of Service _____

Office Use Only

Account # _____

Reading - _____ **Payment** _____

City of New Haven

Anyone opening a new account with the New Haven Water/Wastewater system will be required to pay a \$100.00 deposit.

The deposit will be refunded at the end of two years provided that all bills have been paid by the 15th of each month to Home Owners. If you are a RENTER, your deposit will not be applied to your account until you move.

The deposit will be refunded if the customer moves from the City's Water Service Area as soon as we are notified. We will apply the deposit to the account balance and send the remainder to the customer. This process can take from 7 to 10 days..

Deposits of customers who have existing City water accounts will be applied to the customer's new account in the event that the customer relocates to another location within the City's system. The customer must close out the previous residence account within a week of moving or the water will be shut off at both locations until the account has a zero balance.

Customers who have received a refund of their deposit who move to another location within the City's system will not be required to make a new deposit as long as the customer has been a resident in the past year.

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Water bills are mailed out on or around the 1st of the month. They are due by the 15th of the month. A Delinquent Notice will go out on the 16th of the month to make you aware of the Water Disconnect date. Please call City Hall with any questions or comments you may have about your bill or your service in general.

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Phone Numbers

Time Warner - cable - ~~549-7778~~ 1-866-725-0919
Bellsouth - phone - 1-888-757-6500
City of New Haven - 549-3177
KY Utilities - 1-800-981-0600
New Haven Post Office - 549-8021
New Haven School - 349-7232
NC Sheriffs Office - 348-1840
Salt River Electric - 348-3931
St. Catherine School - 549-3260
Town & Country Bank - 549-3167

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***Make sure and check out CNH4 - New Haven's Cable Channel